

Student Complaint Information by State and Agency

Students residing outside of North Carolina while taking online courses at Edgecombe Community College may also file a complaint with their state. Below is a list of agencies in each state responsible for handling complaints regarding out-of-state distance education programs:

State	Agency	Contact information
Alabama	Alabama Department of Postsecondary Education	P.O. Box 302000 Montgomery, AL 36130-2000 Telephone: 334-242-1998 Fax: 334-242-0268 Complaint process
Alaska	Alaska Commission on P	

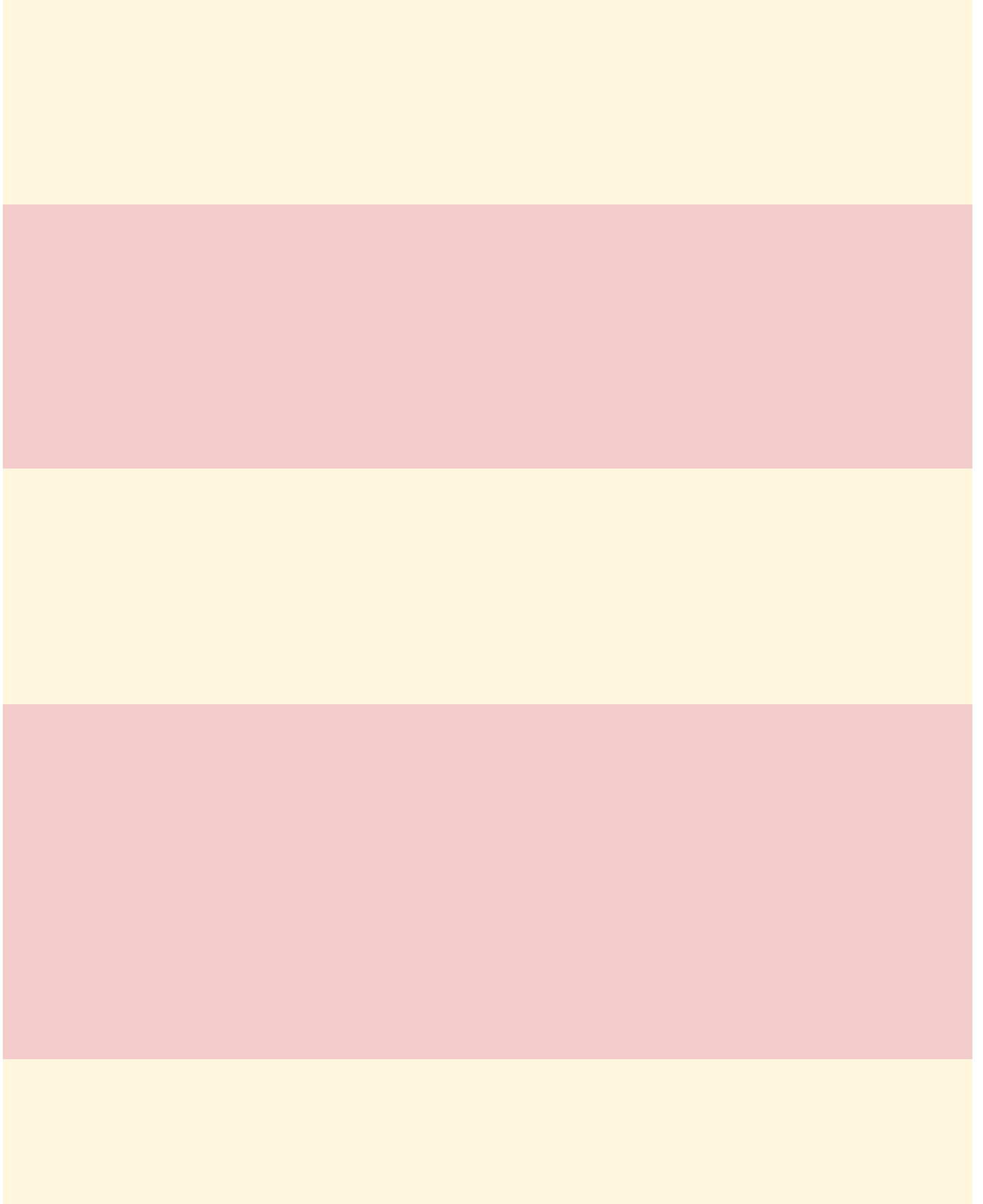


Complaint form

Arkansas

**Arkansas
Department of
Higher Education**

Delaware	Delaware Department of Education	Delaware Department of Education Accountability and Performance The Townsend Building 401 Federal St., Suite 2 Dover, DE 19901 (302) 735-4090 doe.k12.de.us
District of Columbia	District of Columbia Education Licensure Commission	810 First St. NE 9th Floor Washington, DC 20002 Complaint form
Florida	Florida Department of Education	Commission for Independent Education 325 W. Gaines St., Suite 1414 Tallahassee, FL 32399-0400 Fax: 850-245-3238 cieinfo@fldoe.org Complaint process
Georgia	Nonpublic Postsecondary Education Commission	2082 E. Exchange Place, Suite 220 Tucker, GA 30084-5305 Telephone: 770-414-3300 Fax: 770-414-3309 Complaint rules



Des Moines, IA 50309-1920
Telephone: 515-725-3400

[College aid](#)
[Complaint process](#)

Kansas

Kansas Board of Regents

1000 SW Jackson St., Suite 520
Topeka, KS 66612-1368
Telephone: 785-296-3421

[Complaint process](#)

Kentucky

Kentucky Council on Postsecondary Education

Director of Postsecondary Licensing
Council on Postsecondary Education
1024 Capitol Center Drive
Suite 320
Frankfort, KY 40601

[Complaint process](#)

Louisiana

Louisiana Board of Regents

Consumer Protection Division
Office of the Attorney General

Consumer Protection Division
Office of the Attorney General
P.O. Box 94005
Baton Rouge, LA 70804-9005
Telephone: 1-800-351-4889

[Complaint process](#)

Maine

State of Maine
Department of Education

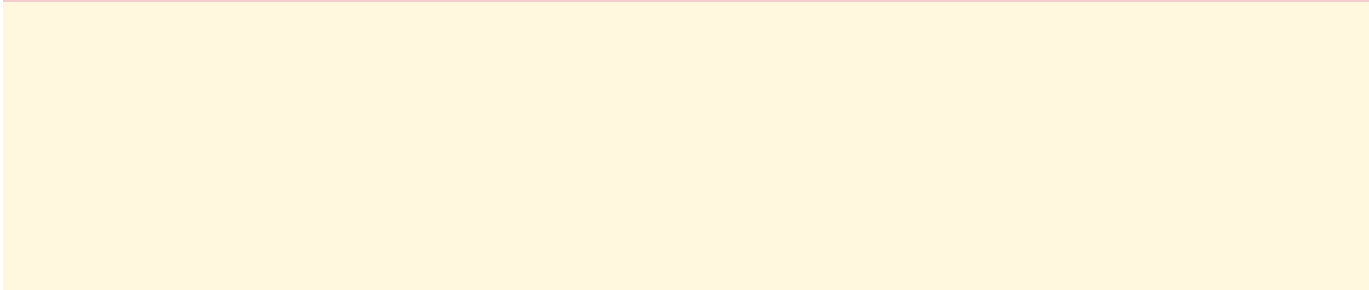
23 State House Station
Augusta, ME, 04333-0023

www.maine.gov/doe/learning/highered/sara

[Complaint form](#)



Maryland	Maryland Higher Education Commission	Office of the Attorney General, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202 Complaint process
Massachusetts	Massachusetts Board of Higher Education	Alex Nally SARA Coordinator Massachusetts Department of Higher Education One Ashburton Place; Room 1401 Boston, MA 02108 (617) 994-



**New
Hampshire**

**New Hampshire
Department of
Education, Division
of Higher
Education, Higher
Education**

**101 Pleasant St.
Concord, NH 03301-3852
(603) 271-3494**

[Filing a complaint](#)

New Jersey

**New Jersey
Secretary of Higher
Education**

**20 W. State St., 4th Floor
P.O. Box 542
Trenton, NJ 08625-0542
Telephone: 609-292-7225**

[Complaint process](#)

New Mexico

**New Mexico Higher
Education
Department**

**2044 Galisteo St., Suite 4
Santa Fe, NM 87505
Telephone: 505-476-8400**

[Complaint form](#)

New York

Of



Updated: / / (bep)

Phone: 919-962-4558

Websites:

[State of North Carolina complaint process](#)

[Student complaint process](#)

[Student complaint form](#)

[North](#)

[Complaint process](#)

Pennsylvania

**Bureau of
Postsecondary &
Adult Education
Pennsylvania
Department of
Education**

**333 Market St., 12th Floor
Harrisburg, PA 17126-0333**

[Complaint form](#)

Puerto Rico

**Puerto Rico Council
on Higher
Education**

**P.O. Box 19900
San Juan, PR 00910-1900
Telephone: 787-641-7100
Fax: 787-641-2562**

[Complaint process](#)

Rhode Island

**Commissioner of
Higher Education
Rhode Island Office
of Higher
Education**

**Rhode Island Office of the Postsecondary
Commissioners
560 Jefferson Blvd., Suite 200
Warwick, RI 02886
Telephone: 401 736-1100**

[Complaint procedures](#)

[Complaint form](#)

South Carolina

**South Carolina
Commission on
Higher Education
Academic Affairs &
Licensing**

**1122 Lady St., Suite 300
Columbia, SC 29201
Telephone: 803-737-2260
Fax: 803-737-2297**

[Complaint form](#)

South Dakota

**South Dakota
Board of Regents**

**306 E. Capitol Ave., Suite 200
Pierre, SD 57501**

Complaint form

Tennessee

Tennessee Higher
Education
Commission

Division of Postsecondary State
Authorization
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Telephone: 615-741-3605

Complaint process

Texas

Texas Higher
Education
Coordinating Board

College Readiness & Success Division
P.O. Box 12788
Austin, TX 78711-2788
Telephone: 512-427-6101

Complaint process

Utah

Utah Division of
Consumer
Protection

Utah Division of Consumer Protection
160 East 300 South
Salt Lake City, UT 84111
Education (801) 530-6601

Complaint process

Vermont

Vermont
Department of
Education

120 State St.
Montpelier, VT 05620-2501
Telephone: 802-828-3135

Complaint process

Virginia

[Complaint process](#)

Washington
Washington
Workforce Training
and Education
Coordinating Board

Washington Workforce Training and
Education Coordinating Board
128 10th Ave. SW
P.O. Box 43105
Olympia, WA 98504-3105
(360) 709-4600

[Complaint process](#)

West Virginia
West Virginia
Higher Education
Policy Commission
Community &
Technical College
System of West
Virginia

1018 Kanawha Blvd. East, Suite 700
Charleston, WV 25301
Telephone: 304-558-4016

[Complaint process](#)

Wisconsin
Wisconsin
Educational
Approval Board

Department of Safety and Professional
Services
1400 E. Washington Ave.
Room 112
Madison, WI 53703
(608) 266-2122

Email: dsps@wisconsin.gov
Website: dps.wisconsin.gov/Pages/Programs/EducationalApproval/Default.aspx
[Student Complaints](#)

Wyoming
Wyoming
Department of
Education

122 W. 25th St., Suite E200
Cheyenne, WY 82002
Telephone: 307 777-7675



Updated: / / (bep)

[Complaint form](#)